Data and Reporting with Sample Dashboard and Summaries



Mower's Approach to Measurement & Analytics

SUCCESS PLANNING

Alignment of critical campaign success factors, including your desired business outcomes, date requirements, KPIs, KPI target values and more.

DATA ALIGNMENT

Implementation of key data rules, tags and tracking pixels necessary to send the right data into the appropriate reporting system.

ONGOING REPORTING & OPTIMIZATION

Ongoing development of performance reports that monitor the appropriate KPIs and offer actionable insights grounded in achieving your PR goals and business objectives.

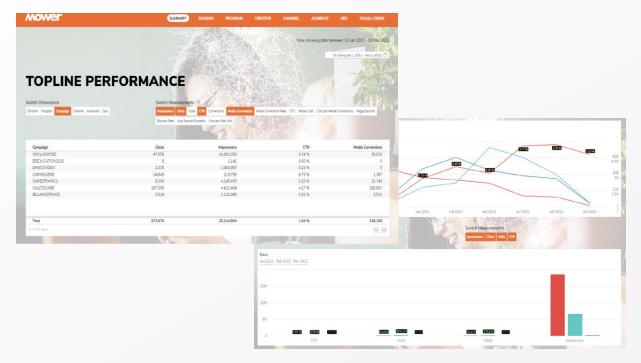
Approach to Reporting

Reporting and sharing of results will be driven by what is identified and agreed upon in the Success Plan, as well as Broadview's preferences covered during onboarding.

As a baseline, Mower will leverage our analysis tools to deliver monthly performance reports to the team that allow for continuous optimization in working toward campaign and program KPIs.

Through our in-house research team, we will combine data from our campaigns as well as thirdparty business intelligence to develop insights that will help us better understand your business and consumer audiences, so we can connect with them in meaningful ways.

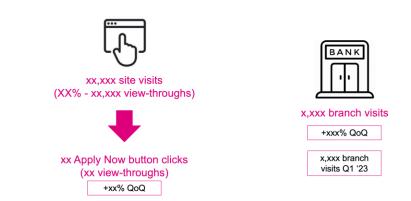
Mower also utilizes Quarterly Business Reviews to review metrics and results more holistically, as well as an evaluation of the Mower-Broadview working relationship, marketing trends and future planning.



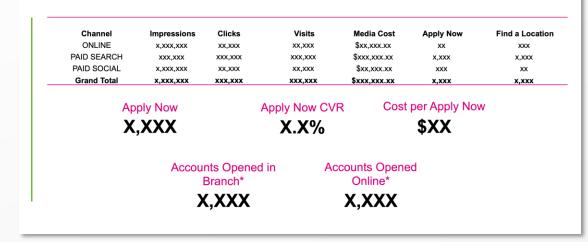
- 1. Start with the end in mind.
- 2. Leverage the tools (Datorama, CM360, Google Analytics).
- 3. Deliver monthly, review quarterly, optimize always.
- 4. Reviewing results: the Big Picture, then the details
- 5. Insights and Actions

Sample Dashboard—Program/Campaign Summary

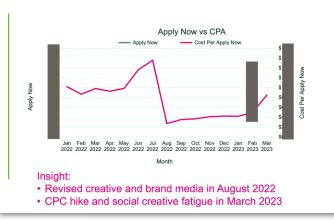
DISPLAY - CHECKING

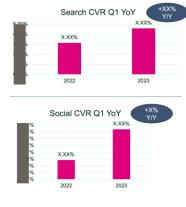


CHECKING – TOP-LEVEL ROLLUP



PERFORMANCE MARKETING – CHECKING





KEY LEARNINGS: CHECKING

- · Key learnings would be listed here
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Sample Insights: Channel and Customer Journey View

ANALYSIS

Findings

Overall performance is strong: clickthrough rate was high right out of the gate, bounce rate is low, pages per session is high, and you're getting a high volume of new users (% new sessions).

The low volume we're seeing for the brand campaign indicates a need for stronger brand awareness efforts (SEO, social) to generate more traffic. We're also seeing a lower-than-average % new sessions for this campaign, indicating that the people clicking on these ads have already been to your site. Offer & Appointment conversion increased significantly with the increase in budget at the start of November (just after the date range for this report). Converting searchers appear to have a longer conversion window when it comes to Offers and Appointments than originally expected--up to 4 days post-click. Firefox, though a low-volume browser, has a higher-than-average bounce rate. This could either be the result of too small a sample audience, or an issue with your program and the browser.

Recommendations

Push brand awareness with other channels.

Continue to perform search query audits. Depending on the results in the next week, break out terms like "sell my car for cash today" out into their own ad groups to watch performance--these queries indicate the highest intent and so far convert the strongest.

Bid strategy audit & reassessment based on individual conversion volumes of existing campaigns.



OVERALL PERFORMANCE

| SEARCH | Impr. | Clicks | Cost | CTR | Avg. CPC | Conversions | Cost / conv. | Conv. rate | Search impr. share | Bounce rate | Pages / session | Avg. session duration | % new sessions |
|---------------|--------|--------|---------|--------|----------|-------------|--------------|---------------|-----------------------|----------------|--------------------|--------------------------|-------------------|
| Value My Car | 4,471 | 341 | \$1,061 | 7.63% | \$3.11 | 39 | \$27 | 11.44% | 10.97% | 1.63% | 3.54 | 100 | 93.79% |
| Sell My Car | 4,038 | 136 | \$1,051 | 3.37% | \$7.73 | 34 | \$31 | 25.00% | 12.59% | 1.65% | 4.32 | 127 | 86.78% |
| Competitor | 3,257 | 117 | \$697 | 3.59% | \$5.96 | 18 | \$39 | 15.38% | 13.65% | 0.91% | 4.25 | 130 | 82.73% |
| Buy My Car | 138 | 4 | \$19 | 2.90% | \$4.71 | 0 | - | 0.00% | 23.86% | 0.00% | 2.67 | 2 | 100.00% |
| Brand | 68 | 33 | \$7 | 48.53% | \$0.22 | 10 | \$1 | 30.30% | 73.86% | 9.80% | 4.06 | 173 | 49.02% |
| | 11,972 | 631 | \$2,835 | 5.27% | \$4.49 | 101 | \$28 | 16.01% | 26.99% | 2.80% | 3.77 | 106 | 82.46% |
| | | | | | | | | | | | | | |
| YOUTUBE | Impr. | Clicks | Cost | CTR | Avg. CPC | Conversions | Cost / conv. | Conv. | Search impr. | Bounce | Pages / | Avg. session | % new |
| | | | | | | | | rate | share | rate | session | duration | sessions |
| YouTube Video | 52,669 | 47 | \$1,108 | 0.09% | \$24 | 0 | 0 | 0.00% | | 0.00% | 2.22 | 10 | 96.30% |
| | | | | | | | | | | | | | |

Sophisticated Tracking and Analytical Capabilities

CISION



PR Newswire







